

Product Change Notification—PCN# PCN001022

April 15, 2024

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the following series:

- NPort 5110/5130/5150 Series
- NPort 5110A/5130A/5150A Series
- MGate MB3180 Series

These changes will be implemented March 01, 2024. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

The listed models will be introduced with a new packaging design that reduces the per unit packaging size and allows for an increased number of products in the newly designed shipping carton, optimizing shipping efficiency and cost.

Change Items	Original Design	New Design
Per Unit Packaging	<p>All Models</p> <p>Box Dimension: 210 x 150 x 72 mm</p> <p>Packaging material: Paper pulp</p> 	<p>All Models</p> <p>Box Dimension: 122 x 110 x 87 mm</p> <p>Packaging material: Paper pulp</p>  <p>Note: Adaptor & Document is under the paper pulp</p>
Carton	<p>NPort 5150/JP Model</p> <p>Carton Dimension: 450 x 400 x 350 mm</p> <p>Product units per carton: 20 units</p> <p>Other Models</p> <p>Carton Dimension: 382 x 317 x 448 mm</p> <p>Product units per carton: 20 units</p>	<p>All Models</p> <p>Carton Dimension: 541 x 410 x 410 mm</p> <p>Product units per carton: 60 units</p>

Which products will be affected?

The package downsizing will be implemented to the products listed below and SKUs that ship with an adapter in the package. There will be no version update for the affected products, as the only update is to the packaging and not the product's design itself.

Product Name	Product Name
NPort 5110 Series	MGate MB3180
NPort 5130 Series	
NPort 5150 Series	
NPort 5110A Series	
NPort 5130A Series	
NPort 5150A Series	

When will the new versions be available?

We will introduce the new packaging design March 01, 2024. We will not rework all inventory of the listed models, as we don't want to generate extra packaging material waste, Therefore, orders shipped from Moxa between March 01, 2024 and August 4, 2024 will come either with the original packaging design or with new packaging design.

All orders of the listed products shipped from Moxa after August 5, 2024 will be with a new package design. We highly suggest setting a regular forecast and placing orders for the above models in multiples of 60 units, or at least more than 60 units, to optimize overall shipping cost with the new selected carton.

Moxa will continue working on hot-selling models' package downsizing design throughout 2024. We will announce and implement further updates in the near future, so please stay tuned. If you have questions, please contact kenyt.lee@moxa.com, or contact your regional sales representative.