Product Discontinuance Notification—PDN# 0000388151

March 29, 2023

Dear Valued Customer,

We would like to inform you that Moxa is going to discontinue the PT-7728/7728-PTP/7828/7710 and PM-7200 Series. This process will effectively begin from April 01, 2023.

If you need any of these discontinued products for an existing project, please contact your Moxa sales representative to place orders before September 29, 2023. Also, please note that last-buy orders may be subject to availability.

Please review the details below to determine how these discontinuances will affect your products and/or operations.

Which products will be discontinued?

The following products will be discontinued. Also, see the models recommended to replace the soon to-be-discontinued models, as well as when the replacement models will be available for order.

To be Discontinued	Recommended Replacement Products	Available for Order
PT-7710 Series	RKS-G4000 Series	Available Now
PT-7728 Series		
PT-7728-PTP Series		
PT-7828 Series	RKS-G4000-L3 Series	Available Now
PM-7200 Series	RM-G4000 Series	Available Now

Please contact your regional sales representative for a detailed model list.

Applicable differences in specifications

In this table, we list the difference in specifications between the discontinued products and the recommended replacement products.

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Specification	PT-7728/7828 Series (Discontinued)	PT-7710 Series (Discontinued)	RKS-G4000 Series (Replacement)
Port Combination	4 slots for modules (up to 4 Gigabit ports and 24 Fast Ethernet ports)	2 slots for modules (up to 2 Gigabit ports and 8 Fast Ethernet ports)	4GbE TX + 3 slots for modules (maximum 28 ports) 4GbE SFP + 3 slots for modules (maximum 28 ports)
Power Input	-24 Series: 24 VDC (18 to 36 VDC) -48 Series: 48 VDC (36 to 72 VDC) -HV Series: 110/220 VAC/VDC (85 to 264 VAC, 88 to 300 VDC) -24-24/-48-48/-HV-HV/-24-HV/-48-HV models: Redundant power modules	-LV Series: 12/24/48 VDC (9 to 60 VDC) -HV Series: 110/220 VAC/VDC (88 to 300 VAC, 85 to 264 VDC)	-LV Series: one 24/48 VDC power input -2LV Series: two 24/28 VDC power inputs -HV Series: one 110/220 VDC/VAC power input -2HV Series: two 110/220 VDC/VAC power inputs -PoE series: 1 EPS (external power supplies) with 48 VDC power inputs
Operating Temperature	-40 to 85°C	-40 to 85°C	-40 to 75°C
Compatible Modules	PM-7200 Series	PM-7200 Series	RM-G4000 Series

Please note that all service rules (e.g., warranty) still apply to discontinued products.

If you have any questions, please contact Alison Lin at alisonyh.lin@moxa.com, or contact your regional sales representative.