Product Change Notification—PCN# **PCN000970**

March 15, 2023

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the NPort 6600 Series. These changes will be implemented at different dates for each of the different product series. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

The USB crystal that is used for internal interface connections on network module (the NM-GPRS which was phased out) will be removed because of the component's end of life.

Because of the hardware change, the firmware of the new version of NPort 6600 Series cannot be downgraded to v2.0 or lower versions.

Hardware Version	Model Series	Firmware v2.0 and Lower Versions	Firmware v2.1 and Newer Versions
V1.8.0	NPort 6600 Series	Compatible	Compatible
V1.8.1	NPort 6600 Series	Not compatible	Compatible
V1.2.0	NPort 6600-HV Series	Compatible	Compatible
V1.2.1	NPort 6600-HV Series	Not compatible	Compatible

Which products will be affected?

Product Name	Current Version	New Version	Available for Order
NPort 6610-8/16/32 Series	V1.8.0	V1.8.1	May, 2023
NPort 6610-8/16/32-48V Series	V1.8.0	V1.8.1	May, 2023
NPort 6650-8/16/32 Series	V1.8.0	V1.8.1	May, 2023
NPort 6650-8/16-T Series	V1.8.0	V1.8.1	May, 2023
NPort 6650-8/16/32-48V Series	V1.8.0	V1.8.1	May, 2023
NPort 6650-8/16/32-HV-T Series	V1.2.0	V1.2.1	May, 2023

If you have any questions, please contact Ray Chen (ray.chen@moxa.com), or contact your regional sales representative.