Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the EDS-408A Series. These changes will be implemented starting from Jun 01, 2023. Please review the details given below to determine how these changes will affect your products and/or operations.

What will change?

Due to supply shortages of the main chip of the EDS-408A Series, we are going to add a second supplier for the chip to ensure that our supply can keep up with demand. The design change does not impact any certifications and the form, fit, and functionality remain the same.

The new product version will be indicated on the EDS-408A models listed at the end of this document. Furthermore, we will release new firmware versions for the new models in the EDS-408A Series V1.6.1.

Hardware revision	Current	New
The hardware revision of the EDS-408A models listed at the end of this document.	V1.6.0	V1.6.1

The new products in the EDS-408A Series V1.6.1 are only compatible with the new firmware version (V3.12) and later. Previous product versions (V1.6.0 and below) are compatible with both the new and current firmware versions.

Firmware revision	Current	New
The firmware version of the EDS-408A models listed at the end of this document.	V3.11	V3.12

We will perform a running change to phase in the new models in the EDS-408A Series V1.6.1.

Which products will be affected?

Product Name	Current Version	New Version
EDS-408A-3M-SC	V1.6.0	V1.6.1
EDS-408A-3M-SC-T	V1.6.0	V1.6.1
EDS-408A-2M1S-SC	V1.6.0	V1.6.1
EDS-408A-2M1S-SC-T	V1.6.0	V1.6.1
EDS-408A-1M2S-SC	V1.6.0	V1.6.1

EDS-408A-1M2S-SC-T	V1.6.0	V1.6.1
EDS-408A-3M-ST	V1.6.0	V1.6.1
EDS-408A-3M-ST-T	V1.6.0	V1.6.1
EDS-408A-3S-SC	V1.6.0	V1.6.1
EDS-408A-3S-SC-T	V1.6.0	V1.6.1
EDS-408A-3S-SC-48	V1.6.0	V1.6.1
EDS-408A-3S-SC-48-T	V1.6.0	V1.6.1

If you have any questions, please contact Nick Chen at nickcy.chen@moxa.com, or contact your regional sales representative.