Moxa Inc.
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Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the ioLogik 2500 Series. These changes will be implemented by February 01, 2023. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Changes will be made to the ioLogik 2500 Series to stabilize the product delivery. The scope of the changes includes having multiple certified flash memories from multiple suppliers.

The following changes will be implemented on the new versions:

· BIOS and firmware compatibility to multiple flash memories.

  Compatibility between firmware and hardware is described below:

Firmware version / Hardware version	Previous (v2.x)	Current (v3.0)	New (v4.0)
Previous (v1.x.x)	OK	OK	OK
Current (v2.0.0)	**Not compatible***	OK	OK
New (v3.0.0)	**Not compatible***	**Not compatible***	OK

Note:

1) Users must upgrade to the new firmware for the new hardware to work properly. The device configuration will not be changed during the upgrade process.

2) To upgrade to the new firmware, use IOxpress v2.6 or later, or upgrade via the web console.

Which products will be affected?

Product Name	Current Version	New Version
ioLogik 2512/-T	V2.0.0	V3.0.0
ioLogik 2542/-T	V2.0.0	V3.0.0

When will the new versions be available?

Product Name	New Version	Available for Order
ioLogik 2512/-T	V3.0.0	February 01, 2023
ioLogik 2542/-T	V3.0.0	February 01, 2023

The above delivery schedules may be changed based on stock availability. Please contact the product

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manager for the most up-to-date schedule.

If you have any questions, please contact Max Chang at MaxLY.Chang@moxa.com, or contact your regional sales representative.