

Product Change Notification—PCN# PCN000929

September 02, 2022

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the **MGate MB3660-8-J-2AC** and the **MGate MB3660-16-J-2AC**. These changes will be implemented by **October 01, 2022**. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Changes will be made to the MGate MB3660-8-J-2AC and the MGate MB3660-16-J-2AC due to issues with the supply of certain components.

The following changes will be implemented in the new versions:

1. The flash component will be replaced.
2. The firmware will be upgraded from v2.5 to v3.1.

MGate MB3660-8-J-2AC/MGate MB3660-16-J-2AC V1.0.0 is compatible with the new firmware v3.1. However, MGate MB3660-8-J-2AC/MGate MB3660-16-J-2AC V1.0.1 is not compatible with firmware versions lower than or equal to 2.5. Please see the compatibility table below.

Which products will be affected?

Hardware Version	Product Name	Firmware Versions Equal to or Lower Than v2.5	Firmware v3.1
V1.0.0	MGate MB3660-8-J-2AC	Compatible	Compatible
	MGate MB3660-16-J-2AC	Compatible	Compatible
V1.0.1	MGate MB3660-8-J-2AC	Not Compatible	Compatible
	MGate MB3660-16-J-2AC	Not Compatible	Compatible

*Note: Hardware version is the “Rev.” printed on the sticker of a Moxa MGate MB3660.

When will the new versions be available?

Product Name	New Version	Available for Order
MGate MB3660-8-J-2AC	V1.0.1	October 01, 2022
MGate MB3660-16-J-2AC	V1.0.1	October 01, 2022

If you have any questions, please contact Tiffany Lin at TiffanyCJ.Lin@moxa.com, or contact your regional sales representative.