Product Change Notification—PCN# PCN000931

August 31, 2022

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the CN2610-2AC Series, CN2650 Series, CN2650I Series, and CN2650I HV Series. These changes will be implemented by October 01, 2022. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Changes will be made to the CN2610-2AC Series, CN2650 Series, CN2650I Series, and CN2650I HV Series. The following changes will be implemented in the new versions:

1. The flash component will be replaced.
2. The firmware will be upgraded from v4.4 to v4.5.

All of the hardware versions listed below can upgrade to firmware v4.5. However, the new version of CN2650 and CN2610 2AC Series cannot downgrade to firmware v4.4. Please see the compatibility table below.

Hardware Version	Model Series	Firmware v4.4	Firmware v4.5
V1.3.0	CN2610 2AC Series	Compatible	Compatible
V1.3.0	CN2650 Series	Compatible	Compatible
V1.3.0	CN2650I Series	Compatible	Compatible
V1.2.0	CN2650I HV Series	Compatible	Compatible
V1.3.1	CN2610 2AC Series	Not Compatible	Compatible
V1.3.1	CN2650 Series	Not Compatible	Compatible
V1.3.1	CN2650I Series	Not Compatible	Compatible
V1.2.1	CN2650I HV Series	Not Compatible	Compatible

Which products will be affected?

Product Name	Current Version	New Version
CN2610-8-2AC	V1.3.0	V1.3.1
CN2610-16-2AC	V1.3.0	V1.3.1
CN2650-8	V1.3.0	V1.3.1
CN2650-16	V1.3.0	V1.3.1
CN2650-8-2AC	V1.3.0	V1.3.1

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CN2650-16-2AC	V1.3.0	V1.3.1
CN2650-8-2AC-T	V1.3.0	V1.3.1
CN2650-16-2AC-T	V1.3.0	V1.3.1
CN2650I-8	V1.3.0	V1.3.1
CN2650I-16	V1.3.0	V1.3.1
CN2650I-8-2AC	V1.3.0	V1.3.1
CN2650I-16-2AC	V1.3.0	V1.3.1
CN2650I-8-HV-T	V1.2.0	V1.2.1
CN2650I-16-HV-T	V1.2.0	V1.2.1

When will the new versions be available?

Product Name	New Version	Available for Order
CN2610-8-2AC	V1.3.1	October 1, 2022
CN2610-16-2AC	V1.3.1	October 1, 2022
CN2650-8	V1.3.1	October 1, 2022
CN2650-16	V1.3.1	October 1, 2022
CN2650-8-2AC	V1.3.1	October 1, 2022
CN2650-16-2AC	V1.3.1	October 1, 2022
CN2650-8-2AC-T	V1.3.1	October 1, 2022
CN2650-16-2AC-T	V1.3.1	October 1, 2022
CN2650I-8	V1.3.1	October 1, 2022
CN2650I-16	V1.3.1	October 1, 2022
CN2650I-8-2AC	V1.3.1	October 1, 2022
CN2650I-16-2AC	V1.3.1	October 1, 2022
CN2650I-8-HV-T	V1.2.1	October 1, 2022
CN2650I-16-HV-T	V1.2.1	October 1, 2022

If you have any questions, please email Ray Chen at Ray.Chen@moxa.com, or contact your regional sales representative.