

Product Discontinuance Notification—PDN#0000355757
February 1, 2022

Dear Valued Customer,

We would like to inform you that Moxa is going to discontinue the V2403 Series. This process will effectively begin February 1, 2022.

If you need any of these discontinued products for an existing project, please contact your Moxa sales representative to place orders before July 1, 2022. Also, please note that last-buy orders may be subject to availability due to components end of life situation.

Please review the details below to determine how these discontinuances will affect your products and/or operations.

Which products will be discontinued?

The following products will be discontinued. Also, see the models recommended to replace the soon to-be-discontinued models, as well as when the replacement models will be available for order.

Discontinued	Recommended Replacement	Available for Order
V2403 Series	V2403C Series	Available Now
V2403 Series Accessories: FK-75125-02 V2400 Anti-Vibr. HD kit V1.0 RTC Battery Kit V1.0.0 V2403 Wi-Fi mini card V1.0.0 V2400 Din-rail Kit/DK-DC50131-01 V1.0	-N/A	N/A-

Applicable differences in specifications

In this table, we list the key difference in specifications between the discontinued products and the recommended replacement products.

Specification	V2403 Series (Discontinued)	V2403C Series (Replacement)
Dimensions (With ears)	275 x 63 x 154 mm	284 x 79.5 x 150 mm
Operating Temperature	-40 to 70°C (-40 to 158°F)	-40 to 70°C (-40 to 158°F)

Please note that all service rules (e.g., warranty) still apply to discontinued products.



Moxa Inc.

13F, No. 3, Sec. 4, New Taipei Blvd., Xinzhuang Dist.
New Taipei City 242032, Taiwan, R.O.C.

Tel: +886-2-8919-1230

Fax: +886-2-8522-8623

www.moxa.com

If you have any questions, please contact Alicia Wang at AliciaCF.Wang@moxa.com, or contact your regional sales representative.