

**Product Change Notification – PCN # PCN000777**

**5 March 2021**

Dear Valued Customer:

We would like to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

**Subject:**

The power adapters of some Moxa product series will be changed due to Moxa’s vendor management policy as the current manufacturer carries a high risk with regard to product delivery stability.

**Service Level:** Basic

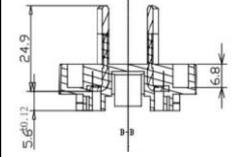
**Effective Date:** June, 2021

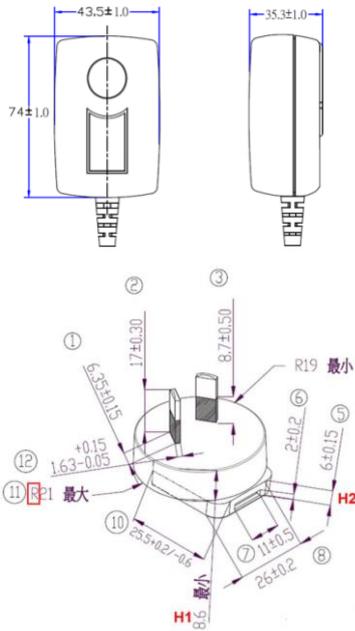
**Model Names/ Current Version/ New Version:**

Model Name	Current Version	New Version	Delivery Schedule
NPort 5410/5430/5430I Series	V3.4.2	V3.4.3	June, 2021
NPort 5450/5450I Series	V1.3.2	V1.3.3	June, 2021
MGate MB3480 Series	V1.3.2	V1.3.3	June, 2021

**Change Description:**

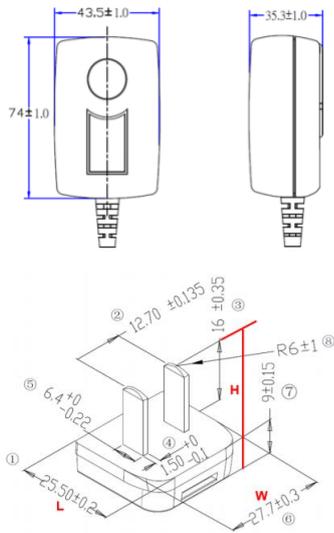
1. The power adapter that comes with the NPort 5400/MGate MB3480 Series will be manufactured by a new vendor.

Version	V3.4.2	V3.4.3	
Vendor	ENG Electric Company	Elementech International Co., Ltd	
Appearance and Size	AU type: 74 x 43.5 x 35.3 (mm)	80.5 x 39.1 x 56.4	AU type plug: 



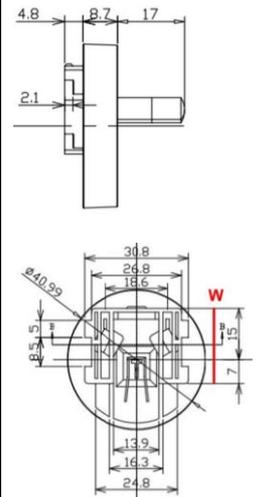
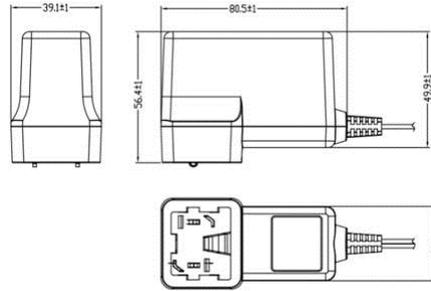
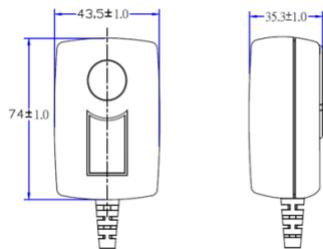
CN type:

74 x 43.5 x 35.3 (mm)

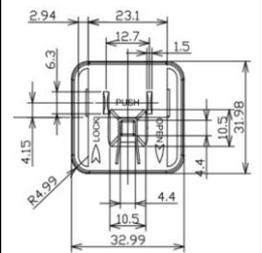
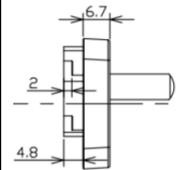
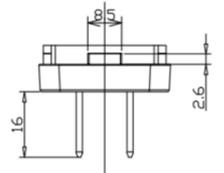


EU type:

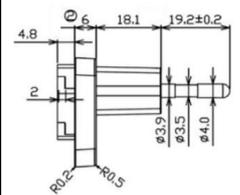
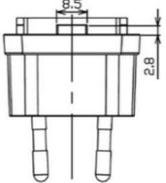
74 x 43.5 x 35.3 (mm)

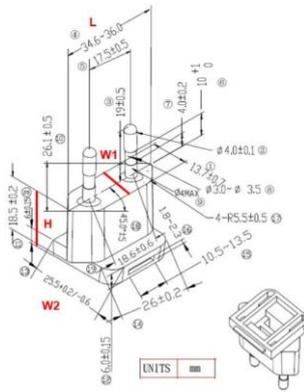


CN type plug:



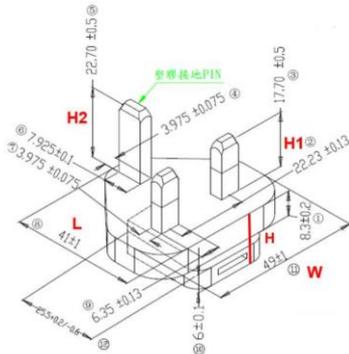
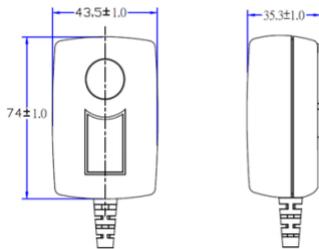
EU type plug:





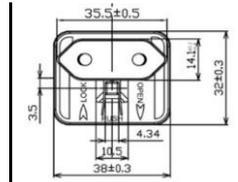
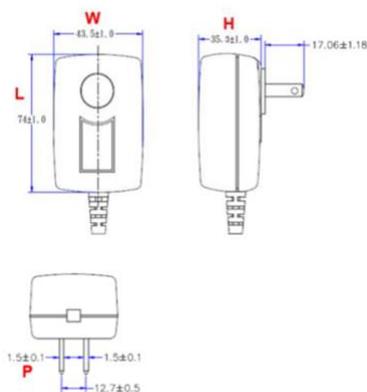
UK type:

74 x 43.5 x 35.3 (mm)

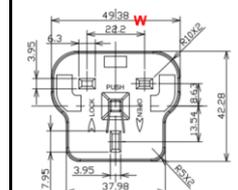
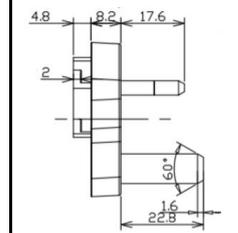
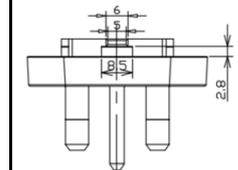


USJP type:

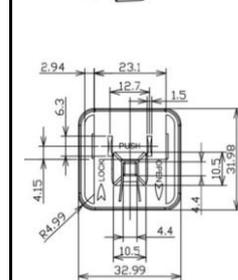
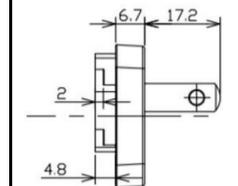
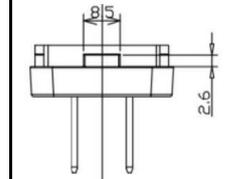
74 x 43.5 x 52.3 (mm)



UK type plug:



USJP type plug:



Input rating 100 to 240 VAC

100 to 240 VAC

Output rating	12V, 1.25A	12V, 1.5A
Operating Temperature	0 to 40°C	0 to 40°C
Operating Humidity	20% to 80%	10% to 90%
Storage Temperature	-10 to 70°C	-20 to 70°C
Storage Humidity	10% to 90%	5% to 95%

**Note:**

1. If you are using the old version of the above models and require additional units, please provide the quantity you will need before April 30, 2021. We cannot guarantee that sufficient supplies of the old version will be available after that date.
2. Moxa will keep supplying the current version units and do a running change to phase in the new version. The target launch date for the new version is currently set at June, 2021.

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Note: For questions, contact the [Ray Chen \(ray.chen@moxa.com\)](mailto:ray.chen@moxa.com) or your regional sales contact.