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Product Change Notification – PCN # PCN000779

01/25/2021

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed at the end of this letter.

Subject: MXview Series License will be sent by email

Service Level: Basic

Effective Date: April 12th, 2021

Affected Product Models:

MXview Upgrade-50
MXview-50
MXview-100
MXview-250
MXview-500
MXview-1000
MXview-2000

Change Description:

To minimize the lead time of shipping MXview product series license, the license will be sent via email in the future.

Delivery Schedule:

We will continue to supply the physical shipping of the products listed on this PCN before Apr 11th, 2021. Therefore, orders shipped out from Moxa after Apr 12th, 2021 will be sent by email.

Note:

If you have any questions, please email rogertc.chen@moxa.com or lyracc.li@moxa.com or contact your Moxa sales representative.