Dear Valued Customer:

   The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

Subject:

MRC-1002-LTE-US-T V1.0.0 changes to V2.0.0

Service Level:

Basic

Effective Date:

May-13, 2020

Model Names/ Current Version/ New Version:

Model Name	Current Version	New Version
MRC-1002-LTE-US-T	V1.0.0	V2.0.0

Customized Model Names/ Current Version/ New Version:

Model Name	Current Version	New Version
N/A	N/A	N/A

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Change Description:

1   Change Reason:

Model Name	Current Version	New Version	Change Reason
MRC-1002-LTE-US-T	V1.0.0	V2.0.0	• LTE module and power chip have been phased out.

2   Change Details:

MRC-1002-LTE-US-T Product Revision V1.0.0 to V2.0.0

- LTE module and power chip component change:
  - ➢ Due to current LTE module and power chip are EOL, new LTE module and power chip are implemented on version V2.0.0. And all the functionalities of the version V1.0.0 and the version V2.0.0 are identical.
- Firmware and configuration compatibility:
  - ➢ V2.0.0 is compatible with firmware version 2.6 and future released version. However V2.0.0 isn't backward compatible with firmware version 2.5 and previous version.
  - ➢ V1.0.0 and previous versions are compatible with firmware version 2.4 and updated version.
  - ➢ Please refer to below firmware and hardware compatibility matrix.

Product version Firmware version	MRC-1002-LTE-US series V1.0.0 compatibility	MRC-1002-LTE-US series V2.0.0 compatibility
Earlier versions	Compatible	Not compatible
V2.4	Compatible	Not compatible
V2.5	Compatible	Not compatible
V2.6	Compatible	Not compatible
V2.7	Compatible	Compatible
Future released	Compatible	Compatible

3   The expected timeline for getting the related regulatory approvals on new MRC-1002-LTE-US series V2.0.0 are shown as below table.

Models	CE/FCC	UL61010	AT&T Carrier Approval	Verizon Carrier Approval
MRC-1002-LTE-US series (V2.0.0)	Nov-2020	Nov-2020	Dec-2020	Nov-2020

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Delivery Schedule:

1. When MRC-1002-LTE-US-T V2.0.0 is launched, Moxa will do a running change to phase in the MRC-1002-LTE-US-T V2.0.0. The target launch date for the MRC-1002-LTE-US-T V2.0.0 is currently set at end of Dec, 2020.

2. For project request for MRC-1002-LTE-US-T V1.0.0, please contact with your regional sales contact window.

Note:

N/A

Submitted by: Product Manager, Blanch Huang, Industrial Network Security Division.

Authorized by: General Manager, Samuel Chiu, Moxa Networking.

Note: For questions, contact the < BlanchYC.Huang@moxa.com> or your regional sales contact.