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Product Change Notification –PCN000620

20th March, 2019

Dear Valued Customer:

We would like to take the opportunity to inform you that Moxa is planning to implement changes to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

Subject:

MGate 5103, MGate 5105-MB-EIP, MGate 5109 Series will be changed due to component's end of life and remove CD from the package list.

Service Level:

Basic.

Effective Date:

June, 2019.

Model Names/ Current Version/ New Version:

Model Name	Current Version	New Version
MGate 5103	Product Rev. v1.0.0 (Firmware v1.1)	Product Rev. v1.1.0 (Firmware v2.0)
MGate 5103-T	Product Rev. v1.0.0 (Firmware v1.1)	Product Rev. v1.1.0 (Firmware v2.0)
MGate 5105-MB-EIP	Product Rev. v1.1.0 (Firmware v2.0)	Product Rev. v1.2.0 (Firmware v3.0)
MGate 5105-MB-EIP-T	Product Rev. v1.1.0 (Firmware v2.0)	Product Rev. v1.2.0 (Firmware v3.0)
MGate 5109	Product Rev. v1.0.0 (Firmware v1.3)	Product Rev. v1.1.0 (Firmware v2.0)
MGate 5109-T	Product Rev. v1.0.0 (Firmware v1.3)	Product Rev. v1.1.0 (Firmware v2.0)

Change Description:

- 1 The current products will be changed because the Flash and Crystal used in the current versions have been phased out. The Flash change may request a firmware upgrade, but it's still backward compatible and will not affect user's scenarios.
 - 1.1 New version hardware cannot work with the old version firmware. If you had to use the fixed firmware, please contact your regional sales contact.
 - 1.2 Old version hardware can directly be upgraded to the new firmware version if you would like to try new functions. The existing functions will all remain the same.
2. Remove CD from the package checklist.

Delivery Schedule:

Please see the information above.

Note:

The above delivery schedules may be changed based on stock availability. Please contact the product manager for the most up-to-date schedule.

Submitted by: Product Manager, KS Hsu, Moxa Intelligence Business

Authorized by: Manager, Edward Lin, Moxa Intelligence Business

Note: For questions, contact the ks.hsu@moxa.com or your regional sales contact.