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Product Change Notification –PCN000619

March 14, 2019

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

Subject:

MXview v2.9 will change to MXview v3.0

Service Level: Basic

Effective Date: April 1, 2019

Model Names/Current Version/New Version:

Model Name	Current Version	New Version
MXview-50	2.9	3.0
MXview-100		
MXview-250		
MXview-500		
MXview-1000		
MXview-2000		
MXview Upgrade-50		

Change Description:

1. The Package has been re-designed and the CD-ROM will no longer be included in the package.

2. The License Activation Process has been modified. The License for MXview v2.9 and earlier versions can not be directly used in MXview v3.0.

3. For functional differences, please reference to the software release note of MXview v3.0.

Delivery Schedule:

MXview Series will be available to order from March 22, 2019 and will be ready for shipment on April 1, 2019.

<u>Note</u>:

1. If you are using MXview v2.x, you can get the license upgrade through the Moxa Software Licensing Management System.

2. The MXview v2.9 can be directly upgrade to MXview v3.0, database backup is suggested before upgrade to MXview v3.0.

3. Moxa will keep supplying MXview upgrade 50 for MXview v2.9.

4. For functional differences, please reference the release note of MXview3.0.

Note: If you have any questions, please contact Theo Lai at Theo.lai@moxa.com or your regional sales representative.