

Product Change Notification – PCN # PCN000552

24th August 2018

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact Matthew Lee, Moxa Systems.

Subject:

NOR flash memory component substitution for the IA240 Series.

Service Level: Basic

Effective Date: September, 2018

Model Names/ Current Version/ New Version:

Model Name	Current Version	New Version
IA240-LX	V1.0.1	V1.0.2
IA240-LX/EU	V1.0.1	V1.0.2
IA240-LX/US	V1.0.1	V1.0.2
IA240-LX/UK	V1.0.1	V1.0.2
IA240-LX/SAA	V1.0.1	V1.0.2
IA240-LX/CN	V1.0.1	V1.0.2
IA240-T-LX	V1.0.1	V1.0.2
IA240-T-LX/EU	V1.0.1	V1.0.2
IA240-T-LX/US	V1.0.1	V1.0.2
IA240-T-LX/UK	V1.0.1	V1.0.2
IA240-T-LX/SAA	V1.0.1	V1.0.2
IA240-T-LX/CN	V1.0.1	V1.0.2

Firmware	Current Version	New Version
Firmware on the IA240 Series	V1.8	V1.9

Change Description:

The original NOR flash component in the IA240 Series has reached its end of life and will be replaced with a new component. The firmware on the IA240 Series will also be upgraded to accommodate this change.

Please note that the new firmware version (V1.9) can run on both the V1.0.1 and V1.0.2 models of the IA240 Series, however, the old firmware version (V1.8) can only run on the V1.0.1 models of the IA240.

Delivery Schedule:

The substitution of the NOR flash component in the IA240 Series with the new one will be implemented as a running change starting from September 2018.

Note:

N/A

Note: For questions, contact the matthew.lee@moxa.com or your regional sales contact.